

Improving lives together

# Acute Service for Men

West Ward,  
Cygnnet Hospital Harrow,  
London

NEW  
Now  
Open

West Ward is Cygnnet Hospital Harrow's new 18 bed acute service for men. The service provides a safe and stabilising environment for individuals who are experiencing an acute episode of mental illness and require an emergency admission.

With high staffing levels the service aims to help individuals stabilise and enable them to safely return to the community, or the least restrictive environment for them, as quickly as possible.

The service is able to accept referrals which may be complex and the team are experienced working successfully and robustly with individuals who experience a high level of need and challenges.



Male



18+ years



18 beds

## Our service user profile:

- > Men aged 18+ years
- > May be informal or detained under the Mental Health Act
- > Experiencing an acute episode of mental illness requiring a crisis admission
- > Diagnoses may include:
  - Acute mental illness
  - Acute depressive illness
  - Psychosis
  - Schizophrenia
  - Bi-polar disorder
  - Personality disorder
  - Dual diagnosis
- > May present with co-morbid presentations:
  - Self-harm
  - Substance misuse issues
  - Complex needs



1

Referral made to  
Cygnnet bed hub via  
**0808 164 4450 /**  
**chcl.referrals@nhs.net**

2

Feedback provided on  
whether our services can  
meet the service user's  
needs within 1 hour of receipt  
of full clinical information

3

Admission agreed and  
arranged with referring  
team following  
confirmation of funding

For All PICU and  
Acute Referrals  
(Adults and CAMHS)

**0808 164 4450**  
 **chcl.referrals@nhs.net**

## Where are we?

**Cygnnet Hospital Harrow**  
London Road, Harrow on the Hill,  
London HA1 3JL

**Phone number**  
020 8966 7000



CYG-982 | Date of Preparation: 26/09/24

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Integrity

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Empower

Respect

Care