

Improving lives together



Specialist Residential Service for Adults with Learning Disabilities and Complex Needs

Walkern Lodge, Hertfordshire

Good

Now taking placements



Walkern Lodge is a residential home providing outcome focused care for adults with learning disabilities, who may have behaviours that challenge and associated complex needs.

Walkern Lodge is a four-bed home, comprising of two one-bed apartments and one two-bed apartment with spacious communal lounges. All bedrooms have en-suite bathrooms and externally there is a spacious communal garden which features a lovely summerhouse and plenty of space for summer BBQs.



Mixed gender



4 placements



18+ years



Our resident profile:

- > Adults from the age of 18 years
- > Individuals with a primary diagnosis of learning disability accompanied with behaviours that challenge including mental illness or a forensic background
- > Individuals with a secondary diagnosis of personality disorder or autism
- > May have communication challenges
- > May have associated complex needs

The service at a glance

The home is situated in Stevenage in the county of Hertfordshire. Walkern Lodge is close to all local amenities, the city centre and surrounding countryside as well as having major transport links to London and Milton Keynes.

Ongoing assessment and high staffing levels, based on a minimum ratio of one staff member to two residents, means that we are able to meet the changing needs of residents as they progress through their care pathway, while ensuring their safety is maintained and their independence supported. Regular review meetings involving the resident, their family and professionals are held to review outcomes, set new goals and re-assess support levels as individuals' progress.

The management and staff team have comprehensive training, including all mandatory training and bespoke training specific to the needs of the residents.

Whatever the reason, the team at Walkern Lodge can offer specialist input based on individual need to deliver flexible and effective support.



95%
of staff feel supported to do their job within the service



Easy read and other **accessible** information available to all residents



Supporting residents to study and achieve **qualifications** ★★★★★



Consistently **100%** of individuals achieve over **25 hours of activities** each week



Independent advocate attends the service weekly



Links with local community to support education, work placements and activities



Person-centred recruitment - staff and residents interests are matched



100% of the residents are happy that they can **make choices about their own life**



100% of individuals supported at Walkern Lodge feel safe



Homely environment with 24 hours support



Wide range of indoor activities available including discos, cookery, dancing, arts and crafts and pottery




"I am thankful for how the team at Walkern Lodge has cared for my daughter. I know she presents with very complex challenging needs, but she has made a lot of progress at Walkern Lodge." **Parent**

Our community links:

- > Local cafés, restaurants and pubs
- > Gordon Craig Theatre
- > Stevenage Arts and Leisure Centre
- > Fairlands Valley Park
- > Knebworth House
- > Stevenage Museum
- > Stevenage Football Club
- > Local colleges & libraries



Our facilities:

- > 2 single occupancy apartments each equipped with own lounge, kitchen and en-suite bedrooms
- > 1 dual occupancy apartment with en-suite bedrooms and shared communal areas
- > Spacious garden with plants, space for BBQs and a summerhouse
- > Communal lounge for residents to spend time together should they wish to




For more information or to make a referral, please contact your regional Business Relationship Manager or email: sc.referrals@cygnethealth.co.uk

- 1 Referral made to Cygnet Social Care and a desktop assessment is undertaken to review suitability for placement
- 2 If a suitable placement is identified, an assessment is arranged and undertaken by our specialist team
- 3 Feedback is provided on whether our service can meet the individual's needs
- 4 Detailed placement proposal is formulated to include care plans and funding information
- 5 Once placement is confirmed, transition plans are developed with all relevant stakeholders and admission date is agreed

Where are we?

Walkern Lodge
14a Walkern Road, Stevenage, Hertfordshire SG1 3QX
Phone number
01438 749301



CYG-641 | Date of Preparation: 17/10/24

Please visit cygnetgroup.com for more info | Follow us on social media:

Integrity

Trust

Empower

Respect

Care