

Improving lives together



Specialist Residential Service for Adults with Learning Disabilities and Complex Needs

Walkern Lodge, Hertfordshire

Good

Placements now available

Walkern Lodge is a residential home providing care for adults with learning disabilities, who may have behaviours that challenge and associated complex needs.

Walkern Lodge is a home with four placements. All bedrooms have en-suite bathrooms and externally there is a spacious communal garden which features a lovely summerhouse and plenty of space for summer BBQs.



Mixed gender



18+ years



4 placements



The people we support:

- > Adults from the age of 18 years
- > Individuals with a primary diagnosis of learning disability accompanied with behaviours that challenge including mental illness
- > Individuals with a secondary diagnosis of personality disorder or autism
- > May have communication challenges
- > May have associated complex needs

Our service at a glance

The home is situated in Stevenage in the county of Hertfordshire. Walkern Lodge is close to all local amenities, the town centre and surrounding countryside as well as having major transport links to London and Milton Keynes.

Through continuous assessment and staffing levels, typically with a minimum ratio of one staff member to two individuals, we are dedicated to adapting our support to the evolving needs of the people we support as they progress along their care journey. This commitment ensures their safety is always maintained and their independence is actively encouraged. Regular review meetings involving the individual, their family, and professionals are held to review outcomes, set new goals, and reassess support levels as they progress.

The management and staff team receive comprehensive training, including all mandatory training and bespoke training specific to the needs of the people we support.



Homely environment
with 24 hours support



Easy read and other **accessible** information is available



Consistently
100%

of individuals
achieve over
25 hours of activities
each week



Independent advocate
attends the
service weekly



Links with local community
to support education, work placements
and activities



Wide range of indoor activities available
including discos, cookery, dancing, arts and crafts
and pottery



Person-centred recruitment

- staff and the people we support have their interests matched



Supporting the people
we support to
to study and achieve
qualifications

"I am thankful for how the team at Walkern Lodge has cared for my daughter. I know she presents with very complex challenging needs, but she has made a lot of progress at Walkern Lodge." **Parent**



Our community links:

- > Local cafés, restaurants and pubs
- > Gordon Craig Theatre
- > Stevenage Arts and Leisure Centre
- > Fairlands Valley Park
- > Knebworth House
- > Stevenage Museum
- > Stevenage Football Club
- > Local colleges & libraries



Our facilities:

- > Two single occupancy apartments each equipped with own lounge, kitchen and en-suite bedrooms
- > One dual occupancy apartment with en-suite bedrooms and shared communal areas
- > Spacious garden with plants, space for BBQs and a summerhouse
- > Communal lounge for people to spend time together should they wish to



Social Care Referrals

For more information or to make a referral, please contact your regional Business Relationship Manager or email:
sc.referrals@cygnethealth.co.uk

- 1 Referral made to Cygnet Social Care and a desktop assessment is undertaken to review suitability for placement
- 2 If a suitable placement is identified, an assessment is arranged and undertaken by our specialist team
- 3 Feedback is provided on whether our service can meet the individual's needs
- 4 Detailed placement proposal is formulated to include care plans and funding information
- 5 Once placement is confirmed, transition plans are developed with all relevant stakeholders and admission date is agreed

Where are we?

Walkern Lodge
14a Walkern Road, Stevenage,
Hertfordshire SG1 3QX

Phone number
01438 749301



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